

From: Joseph Sheehan
To: Microsoft ATR
Date: 1/24/02 1:21pm
Subject: Microsoft Settlement - way too lenient

As one who is in IT at a large telecom corporation, I cannot help but be

increasingly upset by the court procedures. Microsoft has an attitude that they need to take over all areas of the computing world-including

the internet. My son thinks that the government is cowering to them. Microsoft seems to be doing everything to make Netscape, Apple computer,

JAVA, various flavors of UNIX (Linux) have ever increasing hard time holding onto their market share. They make me, my wife-everyone have to

constantly upgrade Netscape versions on home and work computers to stay able to read web pages for our jobs. They have gotten lots of companies

to use their web server software and then use that to leverage making Netscape

obsolete. In the newest version OS, XP, we cannot just upgrade Netscape, we have

to completely deinstall first. They are constantly forcing Internet Explorer on

everyone, including Apple (we have three at home.) Maybe it wouldn't seem so bad

if their software worked, but it is very poor design and unstable compared to UNIX

and MacOS. When the government hesitates to lean on Microsoft in not

wanting to hurt/interfere with companies, they don't realize

Microsoft is hurting all the

rest of the companies in this country with very poor, high maintenance software.

Thank you for your time
Joe Sheehan